

SHIVAJI UNIVERSITY, KOLHAPUR - 416 004, MAHARASHTRA PHONE : EPABX - 2609000, www.unishivaji.ac.in, bos@unishivaji.ac.in शिवाजी विद्यापीठ, कोल्हापूर - ४१६ ००४, महाराष्ट्र

दूरध्वनी - ईपीएबीएक्स - २६०९०००, अभ्यासमंडळे विभाग दुरष्वनी ०२३१–२६०९०९३/९४



Date: 02/09/2023

Ref.No. SUK/BOS/ 655 To,

The Principals,

All Concerned Affiliated Colleges / Institutions.

Shivaji University, Kolhapur.

Subject : Regarding syllabi of Vocational Education Part-II under the Faculty of Inter-Disciplinary Studies.

Sir/Madam,

With reference to the subject, mentioned above, I am directed to inform you that the university authorities have accepted and granted approval to the syllabi of Vocational Education Part-II under the Faculty of Inter-Disciplinary Studies. as per National Education Policy 2020.(NEP)

1)	Advanced Diploma in Catering and Hospitality Management.
2)	Advanced Diploma in Medical Laboratory technology
3)	Advanced Diploma in Nutrition and Dietetics.
4)	Advanced Diploma in Nursing and Hospital Management.
5)	Advanced Diploma in Sustainable Agriculture Management.
6)	Advanced Diploma in Tourism and Service Industry
7)	Advanced Diploma in Agriculture
8)	Advanced Diploma in Food Processing Technology
9)	Bachelor of Design Part-II

This yllabi shall be implemented from the academic year 2023-2024 onwards. A soft copy containing the syllabi is attached herewith and it is also available on university website <u>www.unishivaji.ac.in. (Online Syllabus)</u>

The question papers on the pre-revised syllabi of above mentioned course will be set for the examinations to be held in October /November 2023 & March/April 2024. These chances are available for repeater students, if any.

You are, therefore, requested to bring this to the notice of all students and teachers concerned. Thanking you,

Yours faithfully,

M Kuba (Dy Registrar)

Copy to:

1	Director, Board of Evaluation and Examination	7	Centre for Distance Education
2	The Dean, Faculty of IDS	8	Computer Centre / I.T.cell
3	The Chairman, Respective Board of Studies	9	Affiliation Section (U.G.) / (P.G.)
4	B.A.,B.Com.,B.Sc. Exam	10	P.G.Admission / P.G.Seminar Section
5	Eligibility Section	11	Appointment Section -A/B
6	O.E. I, II, III, IV Section	12	Dy.registrar (On/ Pre.Exam)

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SHIVAJI UNIVERSITY,

KOLHAPUR



Choise Based Credit System With Multiple Entry and Multiple Exit Option as Per NEP-2020 Bachelor Of Vocation (B. Voc.) Programme Structure Under Faculty of Interdisciplinary studies

Structure, Scheme and Syllabus for

Advanced Diploma in

Catering and Hospitality Management Advanced Diploma for Second Year Part II- Sem III & IV

(*To be implemented from Academic year 2023-24*)

1

Cat	tering and Hospitality Management
TITLE	Advanced Diploma in Catering and Hospitality Management Syllabus (Semester Pattern)
YEAROFIMPLEMENTATION	Syllabus will be implemented from academic year 2023-2024
DURATION	Advanced Diploma - Part I and II (two Years)
	Advanced Diploma Part I - Diploma (One Year) NSQF Level 5
	Advanced Diploma Part II - Advanced Diploma (Second Year) NSQF Level 6
PATTERN OF EXAMINATION	Semester Pattern
Theory Examination	At the end of semester as per Shivaji University Rules
Practical Examination	 i) In the first and third semester of Advanced Diploma there will be internal assessment of practical record, related Report submission and Project reports at the end of semester.
	<i>ii)</i> In the second semester of Advanced Diploma there will be internal practical examination at the end of semester.
	In the fourth semester, there will be external practical examination at the end of semester
MEDIUM OF INSTRUCTION	English /Marathi
STRUCTURE OF COURSE	Two Semesters Per Year
Part – I and II	Two General Papers per year / semester Three Vocational Papers per Year / Semester Three Practical papers per Year / Semester
	One Project/Study Tour/ Survey/Industry Visit

SCHEME OF EXAMINATION

A) THEORY

- The theory examination shall be at the end of the each semester.
- All the general theory papers shall carry 40 marks and all vocational theory papers shall carry 50marks.
- Evaluation of the performance of the students in theory shall be on the basis of semester examination as mentioned above.
- Question paper will be set in the view of entire syllabus preferably covering each Moduleof the syllabus.
- Nature of question paper for Theory examination (Excluding Business Communication Paper)– Q. No. 1: Multiple choice questions (ten questions) Q. No. 2: Long answer type questions (any two out of four) Q. No. 3: Short Notes (any four out of six)

B)**PRACTICAL** : Evaluation of the performance of the students in practical shall be on the basis of semester examination.

Standard of Passing:

As per the guidelines and rules for Advanced Diploma (Attached Separately – Annexure I)

Eligibility for Admission:

10 +2 from any faculty or equivalent Diploma / Advanced Diploma in any related stream.

Eligibility for Faculty:

1) M.Sc. in Hotel and Tourism Management / Hotel Management and Catering

Technology with SET/NET/Ph.D. or 05 years of experience in the relevant field or B.Sc. in Hotel and Tourism Management / Catering and Hospitality Management/Hospitality and Tourism Studies with 10 years of experience in the relevant field

2) M.A. (English) with SET/NET/Ph.D. for Business Communication

3) M.Com./MBA/MCA with SET/NET/Ph.D. for Principles of Management, Computer Fundamentals,

Organizational Behavior

Eligibility for Laboratory Assistant:

B.Sc. in Hotel and Tourism Management / Hotel Management and Catering Technology/ Hospitality and Tourism Studies or Diploma in the relevant field

Staffing Pattern:

- a) In1 Year of Advanced Diploma-1FullTimeand1PartTimeAssistantProfessorforHotel Management and Catering Technology and 1 CHB Assistant Professor for Business Communication
- b) In 2^{nd} Year of Advanced Diploma–Total requirement off acuity (Inclusive of 1 st Year) will

be 2 Full time for Catering and Hospitality Management and CHB Assistant Professors for Computer Fundamental/Customer Relationship Management/ Environmental Studies

Lab Assistant: For first Year of Advanced Diploma – 1 Part Time For 2nd Year (Inclusive of 1st Year) of Advanced Diploma– 1 Full Time

CREDIT SYSTEM

FOR Advanced Diploma– Catering and Hospitality Management

Credit system:

EducationattheInstituteisorganizedaroundthesemester- basedcreditsystemofstudy.The typeofcreditwillbecreditbytheoryandpracticalexamination.Theprominentfeaturesofthec redit systemareaprocessofcontinuousevaluationofastudent'sperformance/progressandflex ibilityto allow a student to progress at an optimum pace suited to his/her ability or convenience, subject to fulfilling minimum requirements for continuation. Astudent' sperformance/progressis measured by the number of credit sthathe/ sheha searned, i.e. completed satisfactorily. Based on the course credits and grades obtained by the student, grade point average is calculated. A minimum grade point average is required to be maintained for satisfactory progress and continuation in the programmed. Also minimum before armed credit sandal minimum grade point verge should be acquired in order to qualify for the degree.

All programmers are defined by thet otal credit requiremen tandapatte rnofcredit distribution over courses of different categories.

Course credits assignment:

Each course has a certain number of credits assigned to it depending upon its lectures and laboratory contact hours in a week. This weight age is also indicative of the academic expectation that includes in-class contact and self-study outside of class hours.

- a. Onecreditwouldmeanequivalentto15periodsforlectures, practicals/workshop.
- b. For internship/fieldwork, the creditweight age for equivalent hours shall be equal of that for lecture /practical.

The credits for each of the year of Advanced Diploma Course will be as follows:

Level	Awards	Norma	al	Skill	General
		са	lendar	Comp	Education
Year 1	Diploma	dı	ıration	onent	Credits
Year 2	Advanced	Two Sem	esters	Credits	24
	Diploma	Four Ser	nesters	36	24
	Total		10	36	
					48
				72	

Evaluation system:

1. Standard of passing

The maximum credits for Advanced Diploma in Catering and Hospitality Management semester course (of four semesters) will be $30 \times 4 = 120$ credits.

To pass in each paper students are required to obtain 4 grade points in each paper, it means 18 to 20 Marks for 50 Marks Theory / Practical papers, 14.08 to 16 for 40 Marks Theory papers and 04 marks for 10 Marks Practical papers.

2. Assessment of Project/Industrial visit/study tour/Internship Report

- *i) The Project/Industrial visit/study tour/Internship report must be submitted by the prescribed date usually two weeks before the end of academic session of the semester.*
- *ii)* It is desirable that the topics for Project/Industrial visit/study tour/Internshipr eport shall be assigned by the end of previous semester.
- *iii)* TheProject/Industrialvisit/studytour/Internshipreportanditspresentations hallbe evaluatedbythecoordinatorofthecourseandconcernedfaculty.

3. GradepointforTheory/Practical/Project/Industrialvisit/studytour/InternshipReport

Grade Point	Marks out of	Marks obtained	Grade	Description of performance
0	50	0.0 to 2.5		
1	50	2.6 to 5.0		
1.5	50	5.1 to 7.5		Unsatisfactory
2	50	7.6 to	D	
		10.0		
2.5	50	10.1 to 12.5		
3	50	12.6 to 15.0		
3.5	50	15.1 to 17.5		
4	50	17.6 to 20.0	С	E - in
4.5	50	20.1 to 22.5	C	Fair
5	50	22.6 to 25.0	В	Satisfactor
5.5	50	25.1 to 27.5	Б	y
6	50	27.6 to 30.0		
6.5	50	30.1 to 32.5	B_{\pm}	Good
7	50	32.6 to 35.0	A	Very Good
7.5	50	35.1 to 37.5		Very Good
8	50	37.6 to 40.0	+	
8.5	50	40.1 to 42.5	A	Excellent
9	50	42.6 to 45.0	0	Outstandin
9.5	50	45.1 to 47.5	0	g
10	50	47.6 to 50.0		8

• Table –I: for 50 Marks Theory or Practical

Grade Point	Marks out of	Marks obtained	Grade	Description of performance
0.00	40	0.0 to 2.0		perjormance
1	40	2.08 to 4.0		
1.5	40	4.08 to 6.0		
2	40	6.08 to 8.0		
2.5	40	8.08 to 10.0		
3	40	10.08 to 12.0	D	Unsatisfactory
3.5	40	12.08 to 14.0		
4	40	14.08 to 16.0		
4.5	40	16.08 to 18.0	С	Fair
5	40	18.08 to 20.0		
5.5	40	20.08 to 22.0	В	Satisfactory
6	40	22.08 to 24.0		
6.5	40	24.08 to 26.0	B^+	Good
7	40	26.08 to 28.0		
7.5	40	28.08 to 30.0	Α	Very Good
8	40	30.08 to 32.0	+	
8.5	40	32.08 to 34.0	Α	Excellent
9	40	34.08 to 36.0		
9.5	40	36.08 to 38.0		
10	40	38.08 to 40.0	0	Outstanding
Grade Point	Marks out of	Marks obtained	Grade	Description of
				performance
0.00	10	0.0 to 0.5		
1	10	0.52 to 1.0		
1.5	10	1.02 to 1.5	D	
2	10	1.52 to 2.0	D	Unsatisfactory
2.5	10	2.02 to 2.5		
3	10	2.52 to 3.0		
3.5	10	3.02 to 3.5		
4	10	3.52 to 4.0	С	Fair
4.5	10	4.02 to 4.5		
5	10	4.52 to 5.0	В	Satisfactory
			B +	Satisfactory
5 5.5 6	10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0		Satisfactory Good
5 5.5 6 6.5	10 10 10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0 6.02 to 6.5	+ B	Good
5 5.5 6 6.5 7	10 10 10 10 10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0 6.02 to 6.5 6.52 to 7.0	+	
5 5.5 6 6.5 7 7.5	10 10 10 10 10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0 6.02 to 6.5 6.52 to 7.0 7.02 to 7.5	+ B	Good Very Good
5 5.5 6 6.5 7 7.5 8	10 10 10 10 10 10 10 10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0 6.02 to 6.5 6.52 to 7.0 7.02 to 7.5 7.52 to 8.0	+ B	Good
5 5.5 6 6.5 7 7.5	10 10 10 10 10 10 10	4.52 to 5.0 5.02 to 5.5 5.52 to 6.0 6.02 to 6.5 6.52 to 7.0 7.02 to 7.5	+ B A	Good Very Good

• Table No-II: for 40 Marks Theory and for 10 MarksPractical

9.5	10	9.02 to 9.5	0	Outstanding
10	10	9.52 to 10.0		

Calculation of SGPA and CGPA-

 $1. \ SemesterGradePointAverage(SGPA) = \underline{\Sigma(coursecreditsinpassedcoursesXearnedgradepoints)}$

 Σ (Course credits in registered courses)

2. CumulativeGradePointAverage=Σ(coursecreditsinpassedcoursesXearnedgradepoints)of all Semesters (CGPA) Σ (Course credits in registered courses) of all Semesters

3. At the end of each year of Advanced Diploma Program, student will be placedin any one of the divisions as detailed below:

SGPA and CGPA Table

Grade Point	Grade	Description of performance
0.00 to 3.49	D	Unsatisfactory
3.5to 4.49	С	Fair
4.5 to 5.49	В	Satisfactory
5.5 to 5.99	<i>B</i> +	Good
6.0 to 6.99	Α	Very Good
7.o to 8.49	A_{+}	Excellent
8.5 to10.00	0	Outstanding

- *Ist Class with distinction: CGPA > 7.0 and above*
- *Ist Class: CGPA > 6.0 and <7.0*
- *IInd Class: CGPA > 5.0 and <6.0*
- Pass Class: CGPA > 4.0 and <5.0
- *Fail: CGPA <4.0*

+Structure of Course

B. Voc. – II (Advanced Diploma) Semester – III

			Theory	Marks	Distributio	on of Marks
Sr. No	Pape r No.	Title	/Practical /Project	(Total)	Theory	Practical
		General	Education Con	nponent :		
1		Enviromental Science-I	Theory /Practical	50	40	10
2	301	Fundamentals of Financial Accounting -I	Theory /Practical	50	40	10
		S	Skill Componen	at:		
3	303	Food Production - III	Theory	50	50	
4	304	Food & Beverage Service - III	Theory	50	50	
5	305	Front Office Operation – II	Theory	50	50	
6	306	Laboratory work : Food Production – III	Practica l	50		50
7	307	Laboratory Work: Food & Beverage Service - III	Practica l	50		50
8	308	Laboratory Work: Front Office Operation - II	Practica l	50		50
9	309	Project	-	50		50

(Advanced Diploma) Semester – IV

Sr. No.	Paper No.	Title	Theory /Practical/Projec t	Marks (Total)	Distributio Theory	n of Marks Practical
(General Ed	lucation Component :				
1	401	Fundamentals of Financial Accounting-II	Theory /Practical	50	40	10
2	402	Soft Skills & Personality Development	Theory/Practical	50	40	10
		Ski	ill Component:			
3	403	Food Production –IV	Theory	50	50	
4	404	Food & Beverage Service - IV	Theory	50	50	
5	405	House Keeping Operation – II	Theory	50	50	
6	406	Laboratory Work : Food Production –IV	Practical	50		50
7	407	Laboratory Work: Food & Beverage Service - IV	Practical	50		50
8	480	Laboratory Work : House Keeping Operation – II	Practical	50		50
9	409	Industrial Visit/Study Tour	-	50		50

Sr. No.	Paper No.	. Title	Distribution of Workload (Per Week)			
			Theory	Practical	Total	
1		Enviromental Science –II	4	2	6	
2	301	Fundamentals of Financial Accounting - I	4	2	6	
3	303	Food Production - III	4	-	4	
4	304	Food & Beverage Service - III	4	-	4	
5	305	Front Office Operation – II	4	-	4	
6	306	Laboratory work : Food Production III	-	4	4	
7	307	Laboratory Work: Food & Beverage Service - III	-	4	4	
8	308	Laboratory Work: Front Office Operation- II	-	4	4	
9	309	Project	-	-	-	
		Total	20	16	36	

Scheme of Teaching : (Advanced Diploma) Semester – III

Sr. No	Pape r	Title	Distribution of Workload			
•	No.			(Per Week)		
			Theory	Practica l	Total	
1	401	Fundamentals of Financial Accounting - II	4	2	6	
2	402	Soft Skills & Personality Development	4	2	6	
3	403	Food Production -IV	4	-	4	
4	404	Food & Beverage Service -IV	4	-	4	
5	405	House Keeping Operation - II	4	-	4	
6	406	Laboratory Work : Food Production - IV	_	4	4	
7	407	Laboratory Work: Food & Beverage Service -IV	-	4	4	
8	408	Laboratory Work : House Keeping Operation - II	-	4	4	
9	409	Industrial Visit/Study Tour	-	-	-	
		Total-	20	16	36	

Scheme of Teaching: (Advanced Diploma) Semester – IV

Shivaji University Kolhapur Bachelor of Vocation (B.Voc.) Part II- Sem . III Advanced Diploma in Catering and Hospitality Management (B.VOC) Paper –I: Environmental Science –I Paper No: Credit : 08 Theory : 4 lectures/ week Total Marks : 100 (Theory 70 + Project 30) Practical : 02 lectures per week per batch of students Units Prescribed for Theory : 70 Marks .

Shivaji University K	Kolhapur		
Bachelor of Vocation (B.Voc.) Part II- Sem . III			
Advanced Diploma	in Catering and		
Hospitality Manage	ement (B.VOC)		
Pattern of a Que	estion paper		
B.VOC.Part –II S	Semester –III		
Enviornmental Scien	nce (AECC-CD)		
Paper No : III	Total Marks : 70		
Time : 3 hours			
Q.1 Do as directed . Question item	s on Unit 1 to be asked.	10	
(10 out 12)			
Q2. Write a letter of application			
OR			
Draft a CV/R Resume for a particu	ılar post.		

Q3. Present a given information or data using a table/chart/piediagram etc.(Any one diagram to be drawn.)20

Q4. Fill in the blanks in the given interview . 20

Project Evaluation; 30 marks Oral and Presentation based on the units prescribed

Note :

The above structure is designed as per the guidelines of NSQF and NEP . The structure may be flexible for B.Voc -II courses as per their requirements

Advanced Diploma (Sem III) Hospitality Management and Catering Technology Paper No – 301

Fundamentals of Financial Accounting - I

Work Load - 6Total Marks - 50Theory - 4 Lectures / WeekTheory - 40 MarksPractical - 2 Lectures / WeekPractical - 10 Marks

Objective

To impart basic accounting knowledge as applicable to business.

Module I	INTRODUCTION TO ACCOUNTING	
	Meaning, nature and advantages of accounting, branches of accounting. Accounting	
	concepts and conventions, types of accounts.	
	Rules of journalizing, source documents – cash vouchers, cash memo. Receipts ,	
	debit notes, credit notes.	
	Paying slips , withdrawals Cheque	
Module <i>II</i>	JOURNALS &LEDGER	
	Preparation of journal entries and ledger accounts	
	Subsidiary books- purchase books, purchase return book, sales book, sales return book, cash book, bills receivable book, bills payable book, journal proper.	
Module III	DEPRECIATION	
	Meaning,	
	Methods- straight line method- reducing balance method, change in deprecation method,	
Module IV	FINAL ACCOUNTS	

Preparation of trial balance. Preparation of final accunts of sole traders and partnership firms

Practical's (Based on the above Units) :

1. Preparation of journal entries and ledger account

Preparation of subsidiary books.

- 1. Preparation of trial balance.
- 2. Practical problems on final accounts of sole traders and partnership firms.
- 3. Practical problems on methods of depreciation.

Reference Books.

- 1. Barry Berman and Joel R . Evans- Retailing management- A Strategic Approach, Prentice Hall of India.
- 2. James R. Ogden Denise Ogden- Integrated Retail Management- Biztantra.
- 3. Gibson G. Vedamani- Retail Management- Functional Principle Practices, Jiao Publishing House.
- 4. Swapna Pradhan- Retailing Management- Text and Cases, Tata McGraw Hill

Advanced Diploma (Sem III) Hospitality Management and Catering Technology Paper No – 302 Computer Fundamentals

Work Load – 6 Theory – 4 Lectures / Week

Practical – 2 Lectures / Week

Theory – 40 Marks

Total Marks – 50

Practical – 10 Marks

Objective

To enable student to develop skill in computer fundamentals.

MODULEI MS – WORD

File commands, print, page setup. Editing – cut, copy, paste, find, replace, etc. Formatting commands – fonts, bullets, borders, columns, tabs, indents. Tables, auto text, auto correct. Mail merge. Hyperlin ks.

MODULEII

MS – EXCEL

Features, auto fill, custom lists etc. Cell reference – relative and absolute(\$) Formulae, functions (math/stats, text, date, IF) Charts – types, parts of the chart. Databases (create, sort, auto filter, sub total)

MODULEIII MS – POWERPOINT

Slide layout.

Clipart, organizational chart, graphs, tables. Slide Timings.

MODULEIV INTERNET / E-MAIL

Pre – requisites for internet, role of modem. Services – emailing, chatting, surfing, blog. Search engines, browsers, dial up, domains.

Practical's (Based on the above Units):

- 1. Handling computer.
- 2. Handling internet.
- *3. Handling email.*
- 4. Making power point presentation.

Reference Books.

- 1. Computer Fundamentals P.K. Sinha.
- 2. A First Course In Computers Sanjay Saxena.
- 3. DOS Guide Peter Norton.
- 4. Mastering MS- OFFICE Lonnie E.Moseley and David M. Boodey (BPB Publication)
- 5. *Mastering FOXPRO Charles Siegel (BPB Publication)*

Hospitality Management and Catering Technology

Paper No – 303 Food Production

- III

Work Load – 6

Total Marks – 50

<u>Theory 4 Lectures / Week</u>

Practical – 2 Lectures / Week

Practical – 10 Marks

Theory – 40 Marks

Objective

To enable student to know the types of cooking.

MODULEI VEGETABLES & FRUITS

Introduction and classification. Cuts of vegetables. Classification and uses of fruits in cookery.

MODULEII EGG COOKERY

Introduction, structure and selection.

Methods of cooking and uses of eggs in cookery.

MODULEIII FISH MONGRY

Introduction of fish monger, classification of fish with examples. Selection of fish, shellfish, cuts of fish. Cooking fish. Local names of finfish / 10 local names of shellfish.

MODULEIV MEAT & POUL try

Introduction to meat cookery and poultry. Cuts of lamb / mutton. Selection and uses of its cuts. Classification of poultry.

Reference Books.

- 1. Art of Indian Cookery Rocky Mohan, Roll.
- 2. Prasad Cooking with Master, J.Inder Singh Kalra, Allied.
- 3. Modern Cookery (Vol –I & Vol –II) For Teaching and Trade Philip E Thangam, Orient Longman.

- 4. Zaika Sonya Atal Sapru, Harper Collins.
- 5. Punjabi Cusine Pratibha Karan, Harper Collins.
- 6. Wazwaan Rocky Mohan, Roli and Janssen.

Hospitality Management and Catering Technology

Paper No – 304

Food and Beverage Service - III

Work Load – 6	Total Marks – 50
Theory – 4 Lectures / Week	Theory – 40 Marks
Practical – 2 Lectures / Week	Practical – 10 Marks

Objective

To enable student to develop skill in food & beverage service.

MODULEI TEA SERVICE

Types of tea service.

a) Full afternoon tea.

b) High tea.

Service of sandwiches

a) Types of sandwiches.

b) Service of sandwiches.

Compilation of tea menus (English/ Indian)

MODULEII CHEESE AND SAVORIES

Types – hard, semi hard, soft, fresh.

Country of origin and mild processed from.

Service and accompaniments.

Savories – types and service.

MODULEIII METHODS OF BILLING & PAYMENT

Ca sh Cr edi t A/c NCR / ECR.

Module IV COCKTAIL

Definition and methods of mixing.

Equipments required.

Reference Books.

1. Food and Beverage Management – Bernard Davis and Sally Stone.

- 2. Food and Beverage Service Lilli rap and Cousins.
- 3. Bar and Beverage Book Mary Porter and Kostgris
- 4. Alcoholic Beverages Lipinski and Lipinski

Hospitality Management and Catering Technology

Paper No - 305

Front Office Operation

- II

Work Load – 6

- Theory 4 Lectures / Week

Practical – 2 Lectures / Week

Theory – 40 Marks

Total Marks – 50

Practical - 10

Marks Objective

To enable student to develop skill in front office.

MODULEI HOTEL BROCHURES AND TARRIFS.

Different types of room rates (Rack, F.I.T., Crew, Group). Discount offered and packages. Basis of charging tariffs. Taxes levied(Sales tax, Expenditure tax, Luxury tax, & Service Charges) Food plans. Use of brochures and tariff cards.

MODULEII REPORT

Night receptionist report. No-shows and cancellations. Report / sources of business report. Discrepancy report.

MODULEIII GUEST RELATIONS

Hospitality desk. Functions and role. Maintenance of record like guest history card etc. Special personality traits for guest relations executive.

MODULEIV SITUATION HANDLING

Complaint handling procedure. Dealing with unusual situations (Death, Theft, Fire, Bomb-Scare etc)

Reference Books.

- 1. Hotel Front Office Training Manual. (Sudhir Andrews)
- 2. Principles of Hotel Front Office Operations (sue Baker, P. Bradley, J. Huyton)
- 3. Hotel Front Office(Bruce Braham)
- 4. Managing Front Office Operations Michael Kasavana, Charles Steadmon
- 5. Check in Check out Jerome Valley

Hospitality Management and Catering Technology

Paper No. 306 Laboratory Work – Food Production - III

Work Load- 6

Practical- 4 lectures / Week / Batch

Practical's:

1. Italian Menu

a) Italian veg pizza.

- *b) Italian white pasta.*
- *c) Italian veg burger.*
- d) Italian veg calzone pockets.

2. Thai Menu

- a) Thai red curry.
- b) Thai green curry.
- c) Thai fried rice.

3. French Menu

a) French onion soup.

- b) French salad.
- c) French fries.
- d) Classical French toast.
- e) French omelet.

4. Mexican Menu.

5. American Menu.

Visit to a star hotel (kitchen department) Scheme of Practical Evaluation Internal Practical Evaluation Q.1: Perform any one practical from the above

ks Q.2: Practical record book ks

Q.3: Viva – voce 10 marks

Total Marks- 50

20mar

Hospitality Management and Catering Technology

Paper No. 307 Laboratory Work – Food & Beverage Service -

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Total Marks- 50

Practical- 4 lectures / Week /

<u>Batch</u>

Practical's:

Work Load- 6

- 1. Conducting briefing / de-briefing for F & B outlets
- 2. Taking an order for beverages
- 3. Service of aperitifs
- 4. Wine bottle, identification, glasses, equipment, required for service.
- 5. Reading a wine label (French, German)
- 6. Types of glasses used un the bar
- 7. Service of sparkling, aromatized, fortified, still wines.
- 8. Menu planning with and service of food & wine
- 9. Service of beer, sake and other fermented & brewed beverages.
- 10. Service of cigars and cigarettes

Scheme of Practical Evaluation Internal Practical Evaluation

Q.1: Perform any one practical from the above

Q.2: Practical record book

Q.3: Viva – voce

20marks 20marks 10marks

Hospitality Management and Catering Technology

Paper No. 308 Laboratory Work – Front Office Operation - II

Work Load- 6

Practical- 4 lectures / Week /

<u>Batch</u>

Practical's:

- 1. Welcoming and rooming a guest
- 2. Handling check-ins (FIT, VIP group &foreigners)
- 3. Handling of different situations at the reception counter
- 4. Handling guest at GRE desk.
- 5. Handling check-outs.
- 6. Handling payment of bills through (cash, credit cards, traveller vouchers, bill to company and foreign currency)
- 7. Handling express check outs and late charges.

Scheme of Practical Evaluation Internal Practical Evaluation Q.1: Perform any one practical from the above 20marks Q.2: practical record book 20marks Q.3: Viva – voce

10 marks

Total Marks- 50

Advanced Diploma (Sem III)	
Hospitality	
Management and	
Catering	
Technology	Total Marks – 50
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Students must submit detailed project report related to topics on food production / food and beverage service / front office operation.

Scheme of Project Evaluation Internal Evaluation • Project report related to topics above. • Viva- voce

40 marks 10 marks Advanced Diploma (Sem-IV) Catering & Hospitality Management Paper No – 401 Fundamentals of Financial Accounting - II

Work Load – 6

Theory – 4 Lectures / Week

Total Marks – 50 Theory – 40 Marks

Practical – 2 Lectures / Week

Practical – 10 Marks

Objective :

To impart basic accounting knowledge as applicable to business. **MODULEI COMPUTERIZED ACCOUNTING SYSTEM** Introduction.

Concept, components, features.

Impotence and utilization of computerized accounting system.

MODULEII COMPUTER APPLICATION THROUGH ACCOUNTING PACKAGE TALLY

Creation of company, group, ledger accounts, feeding of accounting deta, receipts, payments, purchase, sales, contra, journal, credit note & debit note. Inventory information – groups, items & valuation. Generation of various accounting reports.

MODULEIII ACCOUNTS OF PROFESSIONALS

Preparation of receipts and payment account.

Income and expenditure account and balance sheets of non profit organization.

MODULEIV SINGLE ENTRY SYSTEM

4.1 Conversion of single entry system into double entry system.

Practicals (Based on the above Units):

1. Understanding computerized accounting practices applied in different retail mails in &around kolhapur city.

2. Practical problems based on computerized accounting using tally.

3 Practical problems on preparation of receipts and payment account.

4. Preparation of income and expenditure account and balance sheet of non-profit making organizations.

Reference Books.

1. Theory and Practice of Computer Accounting, Rajan Chaugule and Dhaval Chaugule.

2. Advanced Accountancy, S.C. Jain and K.L. Narang.

3. Advanced Accountancy, M.C. Shukla and T.S. Garewal.

4. Advanced Accountancy, S.N.Maheshwari.

Advanced Diploma (Sem-IV) Catering & Hospitality Management Paper No – 402 Soft Skill and Personality Development

Work Load – 6 Theory – 4 Lectures / Week Practical – 2 Lectures / Week

Total Marks – 50 Theory – 40 Marks Practical – 10 Marks

Objective

To enable student to develop skills & personality development

MODULEI PERSONAL SKILLS

Knowing oneself. Confidence building. Defining strengths. Thinking creatively personal values. Time and stress management.

MODULEII SOCIAL SKILLS

Appropriate and contextual use of language. Non verbal communication, interpersonal skills. Problem solving.

MODULEIII PERSONALITI DEVELOPMENT

Personal grooming and business etiquettes, corporate etiquette, social etiquett& telephone etiquette.

Role play and body language.

MODULEIV PRESENTATION SKILLS

Group discussion. Mock group discussion using video recording. Public speaking.

5.5 *Professional etiquettes.*

Practical's (Based on the above Units):

- 1. Developing the personality.
- 2. Group discussion.
- 3. Body language and personal antiques.

- 4. Public speaking.
- 5. Handling the guest.

Reference Books.

- 1. MatilaTreece, Successful Communication :Allemande Bacon, Pubharkat.
- 2. Robert T. Reilly, Effective Communication in Tourist and Travel Industry, DilnasPublication.
- 3. Boves, Thill, Business Communication Today, Mcycans Hills Publication.

Advanced Diploma (Sem-IV) Catering & Hospitality Management Paper No – 403 Food Production - IV

Work Load – 6 Theory – 4 Lectures / Week Practical – 2 Lectures / Week Total Marks – 50 Theory – 40 Marks Practical – 10 Marks

Objective

To enable student to know the types of cooking.

MODULEI INTRODUCTION TO BAKERY & CONFECTIONERY

Definition. Principles of baking. Bakery equipment(small & large) Formulas and measurements. Physical and chemical changes during baking.

MODULEII YEAST DOUGHS (FERMENTED GOODS)

Role of ingredients. Types – (rich / lean)

MODULEIII BRED MAKING

Methods of bread making. Stages in bead making. Faults and remedies, bread disease, bread improvers.

MODULEIV CAKE MAKING

Role of ingredients. Recipe balancing. Method of cake making Faults and remedies.

Reference Books.

 Art of Indian cookery- Rocky Mohan, Roll
 prasad- Cooking with master. J.Indersingh Kalra. Allied
 Modern cookery (Vol-I and Vol- II) for teaching and tread- Philip E Thangam, Orient longman. 4. Zaika- Sonya Atal Sapru, Harper Collins.

- 5. Cakes and Bakes by Sanjeev Kapoor and Alam Bolar.
- 6. Wazwaan- Rocky Mohan, Roli and Janssen.
- 7. Naans and Roties- Rurobi Babbar

Catering & Hospitality Management Paper No

-404

Food & Beverage Service - IV

Work Load – 6	Total Marks – 50
Theory – 4 Lectures / Week	Theory – 40 Marks
Practical – 2 Lectures / Week	Practical – 10

Marks Objective

To enable student to develop skill in food & beverage service.

MODULEI WINES

Introduction, deffinations of wines.

Classifiction.

Viticulture and viticulture methods.

Vinification- still, sparking, aromatized and fortified wines.

Wine diseases.

MODULEII WINES- CATEGORIES, REGIONS, IMPORTANT WINES WITH THERE QUALITIES.

Food and wine harmony.

Wine glasses and equipment.

Store and service of wines

MODULEIII APERITIFS.

Definition.

Types- wine based and spirit based.

MODULEIV TOBACCO.

Types- cigar and cigarets. Cigar strengths and sizes. Brandsservice.

Reference Books.

1. Alcoholic beverages- Lipinski and Lipinski.

2. Modern Restaurant Service- John Fuller.

3. Food and Beverage service Training manual- Sudhir Andrews.

4. Bar and Beverage Books- Costaj Katsigris, Mary porter, Thomas.

5. Professional guide to alcoholic beverages- Lipinski.

Advanced Diploma (Sem-IV) Catering & Hospitality Management Paper No – 405 Housekeeping Operation - II

Work Load - 6Total Marks - 50Theory - 4 Lectures / WeekTheory - 40 MarksPractical - 2 Lectures / WeekPractical - 10

Marks Objective

To enable student to know the housekeeping operation.

MODULEI DIALY CLEENING OF GUEST ROOM.

Rule of the guest room. Check- out. DC of occupied room. DC of vacant room. Procedure for cleaning of check- out room. Evening service. Second sevice. Bead making. Front / back areas. Work routine.

MODULEII MAIDS SERVICE ROOM.

Location.

Layout and essential features.

Organizing maids trolley.

Records : check list, occupancy list, floor, register list.

MODULEIII GUEST ROOM SUPPLIES.

Standerd supplies. Regular supplies.

VIP ans VVIP supplies.

34 Standard contents.

MODULEIV LOST AND FOUND.

Procedures for lost and found of guest articles. Procedures for lost hotel articles/ Items. Records.

Referance Books.

- 1. Housekeeping Training Manual Sushi Andrews.
- 2. Hotel, Hostel and Hospital Housekeeping Branson & Lenox
- 3. Housekeeping Management by Gajanan Shirke
- 4. Hotel Housekeeping by G. Raghubalan

Catering & Hospitality Management Paper No -

406

Laboratory Work – Food Production -

IV

Work Load- 6 <u>Practical- 4 lectures / Week /</u> <u>Batch</u> Total Marks- 50

Practical's:

Student to continue with a combination of bakery & quantity food production menus(minimum 24 practical's as follows.) 50% Advanced bakery menus covering flour pastry products & variations, gateaux using various icings & decorations techniques & cookies. 50% brunch, high tea, snacks & industrial / institutional lunch menus.

Scheme of Practical Evaluation Internal Practical Evaluation Q.1: Perform any one practical from the above 20marks Q.2: practical record book

Q.3: Viva - voce

20marks 10 marks

Catering & Hospitality

Management

Paper No – 407

Laboratory Work – Food & Beverage Service - IV

Work Load- 6 <u>Practical- 4 lectures / Week /</u> Batch Total Marks- 50

Practical's:

Minimum 24individual practical's to cover international menus (french, chinese, mexican, and italian). menus may be designed so as to cover classical appetizers, soups, main course accompaniments, salads, breads, & desserts. students should be able to put to use knowledge gained about various cuts of meat, fish, poultry & vegetables.

Scheme of Practical Evaluation Internal Practical Evaluation

Q.1: Perform any one practical from the above 20marks Q.2: practical record book Q.3: Viva – voce

20marks 10 marks

Advanced Diploma (Sem-IV) Catering & Hospitality Management

Paper No - 408

Laboratory Work – Housekeeping Operation - II

Work Load- 6 <u>Practical- 4 lectures / Week /</u> Batch

Practical's:

1. Equipping maids carte / trolley.

- 2. Bed making day / evening
- 3. Daily cleaning of guest rooms departure, occupied & vacant.
- 4. Weekly / spring cleaning.
- 5. Daily cleaning of public areas (corridors)
- 6. Weekly cleaning of public areas.
- 7. Cleaning routine restaurants / admin. offices / staircases & elevators

/ exterior areas.

- 8. Inspection records checklist.
- 9. Monogramming.
- 10. Mending, sewing machine.
- *11. Linen inventory stock taking.*

12. Identification & construction of – plain, basket, figured, weaves, pile, satin, twill &sateen.

Scheme of Practical Evaluation Internal Practical Evaluation

Q.1: Perform any one practical from the above 20marks Q.2: Practical record book

Q.3: Viva – voce

20marks 10 marks

Total Marks- 50

Advanced Diploma (Sem-IV) Catering & Hospitality Management Tota Paper No – 409 Industrial visit / Study tour

Total Marks – 50

There is industrial visit to three or four star hotels. Study of different departments of hotels and submission of tour reports.

Scheme of Evaluation of Industrial visit / Study tour Internal Evaluation on tour report W.R.T.

- Visit to front office department of a hotel.
- Visit to food production department to a hotel.
- Visit to front office department to a hotel.
- Visit to food and beverage department to a hotel.

Total Marks - 50